Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Individual + Family | Plan Type: OAP



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.myCigna.com or by calling 1-800-Cigna24

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0	See the chart starting on page 2 for your costs for services this plan covers.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an out-of-pocket limit on my expenses?	No.	There's no limit on how much you could pay during a coverage period for your share of the cost of covered services.
What is not included in the out-of-pocket limit?	This plan has no out-of-pocket limit.	Not applicable because there's no out-of-pocket limit on your expenses.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of participating providers, see www.myCigna.com or call 1-800-Cigna24	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your innetwork doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .



- Co-payments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Co-insurance is your share of the costs of a covered service, calculated as a percent of the allowed amount of the service. For example, if the health plan's allowed amount for an overnight hospital stay is \$1,000, your co-insurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the allowed amount. If an out-of-network provider charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charge is \$1,500 for an overnight stay and the allowed amount is \$1,000, you may have to pay the \$500 difference. (This is called balance billing.)
- This plan may encourage you to use in-network providers by charging you lower deductibles, co-payments and co-insurance amounts.

Common Medical Event Services You May Need		Your Cost if you use an		Limitations 9 Everytions
Common Medical Event	Services rou may need	In-Network Provider	Out-of-Network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$25 co-pay/visit	Not Covered	none
If you visit a health care	Specialist visit	\$25 co-pay/visit	Not Covered	none
provider's office or clinic	Other practitioner office visit	\$25 co-pay/visit for chiropractor	Not Covered	none
	Preventive care/screening/ immunization	No charge	Not Covered	none
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not Covered	Deductible is waived
	Imaging (CT/PET scans, MRIs)	No charge	Not Covered	none
If you need drugs to treat your illness or condition	Generic drugs	Retail - \$10 copay per 30 days Mail Order - \$20 copay per 90 days	Retail - \$10 copay per 30 days Mail Order - \$20 copay per 90 days	Contact your employer for non- Cigna coverage that may be available
More information about prescription drug	Preferred brand drugs	Retail - \$20 copay per 30 days Mail Order - \$40 copay per 90 days	Retail - \$20 copay per 30 days Mail Order - \$40 copay per 90 days	Contact your employer for non- Cigna coverage that may be available
coverage is available at www.caremark.com or call (866) 260-4646	Non-preferred brand drugs	Retail - \$35 copay per 30 days Mail Order - \$70 copay per 90 days	Retail - \$35 copay per 30 days Mail Order - \$70 copay per 90 days	Contact your employer for non- Cigna coverage that may be available

Common Medical Event	Santiago Vou May Nood	Your Cost if you use an		Limitations & Exceptions
Common Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	Limitations & Exceptions
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$50 co-pay/visit	Not Covered	In-network per visit co-pay is waived for non-surgical procedures
	Physician/surgeon fees	No charge	Not Covered	none
	Emergency room services	\$75 co-pay/visit	\$75 co-pay/visit	Per visit co-pay is waived if admitted
If you need immediate medical attention	Emergency medical transportation	No charge	No charge	none
	Urgent care	\$25 co-pay/visit	\$25 co-pay/visit	Per visit co-pay is waived if admitted
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	Not Covered	none
	Physician/surgeon fees	No charge	Not Covered	none
	Mental/Behavioral health outpatient services	\$25 co-pay/visit	Not Covered	none
If you have mental health, behavioral health, or	Mental/Behavioral health inpatient services	No charge	Not Covered	none
substance abuse needs	Substance use disorder outpatient services	\$25 co-pay/visit	Not Covered	none
	Substance use disorder inpatient services	No charge	Not Covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not Covered	Copay applies for the first visit only when confirming pregnancy.
If you are pregnant	Delivery and all inpatient services	No charge	Not Covered	none

Common Medical Event	Comisso Vou May Nood	Your Cost if you use an		Limitations 9 Evacutions
Common Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	Limitations & Exceptions
	Home health care	No charge	Not Covered	Coverage is limited to 200 days innetwork annual max
If you need help recovering or have other	Rehabilitation services	\$25 co-pay/visit	Not Covered	Coverage for Cardiac Rehabilitation services is limited to 36 days annual max. Services covered at no charge.
special health needs	Habilitation services	Not Covered	Not Covered	none
	Skilled nursing care	No charge	Not Covered	Coverage is limited to 120 days annual max
	Durable medical equipment	No charge	Not Covered	none
	Hospice services	No charge	Not Covered	none
If your shild poods dontal	Eye Exam	Not Covered	Not Covered	none
If your child needs dental	Glasses	Not Covered	Not Covered	none
or eye care	Dental check-up	Not Covered	Not Covered	none

Excluded Services & Other Covered Services

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)			
 Acupuncture Cosmetic surgery Dental care (Adult) Dental care (Children) Eye care (Children) Habilitation services 	 Long-term care Non-emergency care when traveling outside the U.S. Routine eye care (Adult) Routine foot care 	Weight loss programs	

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)			
 Bariatric surgery 			
Chiropractic care			
 Infertility treatment 			

Your Rights to Continue Coverage

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-Cigna24. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.cciio.cms.gov. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the program for this plan's situs state: Connecticut Office of the Healthcare Advocate at 866-466-4446. However, for information regarding your own state's consumer assistance program refer to www.healthcare.gov.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-244-6224. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next page.-----

Coverage Examples About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Note: These numbers assume enrollment in individual-only coverage.

Having a baby

(normal delivery)

• Amount owed to providers: \$7,540

Plan pays: \$7,410Patient pays: \$130

Sample care costs:

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Hospital charges (mother)	\$2,700
Routine Obstetric Care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
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Total	\$7,540
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Total	<u> </u>
Total Patient pays:	\$7,540
Total Patient pays: Deductible	\$7,540 \$0
Patient pays: Deductible Co-pays	\$7,540 \$0 \$100

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

• Amount owed to providers: \$5,400

Plan pays: \$4,200Patient pays: \$1,200

Sample care costs:

Prescriptions	\$2,900
Medical equipment and supplies	\$1,300
Office visits & procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductible	\$0
Co-pays	\$880
Co-insurance	\$0
Limits or exclusions	\$320
Total	\$1,200

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or pre existing condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay.

Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as co-payments, deductibles, and co-insurance. You also should consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Plan ID: 69152

Plan Name: Custodians OAPIN Plan